This is the FDOT District 1 SWIFT SunGuide Center Monthly Operations Report, for January 2014. This Report contains the numerical data and counts that were derived from the SunGuide System events created by the operations staff.

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Please note that all times in this report are HH:MM format except where specifically noted.

Definitions

RISC -   RISC is an acronym for "Rapid Incident Scene Clearance". This is an innovative program developed by FDOT that helps the incident
response community to meet the Florida's Open Roads Policy goal of safely clearing major highway incidents and truck crashes
in 90 minutes or less. It is an incentive-based towing service program that requires specialized equipment and trained operators to
quickly remove wreckage from the roadway.

ESS -   ESS is an acronym for "Emergency Stopping Site". ESS are improved areas located on the state right-of-way near the freeway
mainline that are used by motorists, Road Rangers, law enforcement, fire rescue, and other public service vehicles as a safe location
to temporarily relocate from the interstate.

SBCS -   The Safety Barrier Cable System is a continuous string of instrumented cables along the right-of-way fence on Alligator Alley on I-75.
If a vehicle runs off the roadway and hits the cable, an alert is sent to the RTMC which allows for quick response to that incident.

Incident -   An incident is an unplanned traffic occurrence that blocks lanes of travel, causes an abnormal traffic disturbance, or requires DMS
activation. Examples of incidents include crashes, abnormal delays, emergency road work, road closures, flooding,
police activity, child abduction alerts, etc.
** Please note that pre-planned road work and normal rush hour delays are not considered incidents.*

Event -   An event is any roadway activity that is recorded by the SWIFT SunGuide Center including lane blocking incidents, congestion,
scheduled construction, emergency road work, shoulder lane closures, disabled vehicles, abandoned vehicles, etc.

Emergency Road Work -   This is an event type that describes situations where non-scheduled road work is necessary or whenever normally
scheduled road work remains active past 6 AM or 4 PM on weekdays (into the potential rush hour time frame).

Road Ranger Events -   Number of events in which a Road Ranger was dispatched and/or arrived on scene.

Road Ranger Assists -   Number of activities performed by the Road Rangers when on the scene of an event.

Incident Levels:
Level 1 -   Incidents of any duration that do not close travel lanes (shoulder incidents, delays, event delays, etc.) or the
"Start Time" to "Clear Time" duration of a lane closing (not road closing) incident is estimated to be < 30 minutes.
Level 2 -   The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 30 minutes or greater but
less than 2 hours. This does not include a full closure of the roadway.
Level 3 -   The "Start Time" to "Clear Time" duration of a lane closing incident is estimated to be 2 hours or greater or
all travel lanes are blocked on any roadway or ramp. Significant area-wide congestion is expected (but not necessary).

Please note that all times in this report are in HH:MM format except where specifically noted.

1. Total Number of SunGuide Events:
4636

Total Number of SunGuide and Lane Blocking Events

2. Number of Lane Blocking Events:
304

3. Number of RISC Events:
0

Number of RISC, ESS, and Saftey Barrier Events

4. Number of ESS Events:
249

5. Events from a Safety Barrier Alert:
5

6. Average Open Roads Policy & Normal Traffic Times for I-75 Incidents	
Average Incident Duration From First Responder Arrival to Travel Lane Open	0:46
Average Incident Duration From First Responder Notified to Travel Lane Open	1:01
Average Incident Duration From First Responder Notified to Normal Traffic	1:35

Average Event Times

7. Average Blockage/Event Duration - For All Lane Blocking Events	
Number of Events	4636
Number of Lane Blocking Events	304
Number of Secondary Incidents	35
Average Blockage Duration	2:13
Average Event Duration	2:51
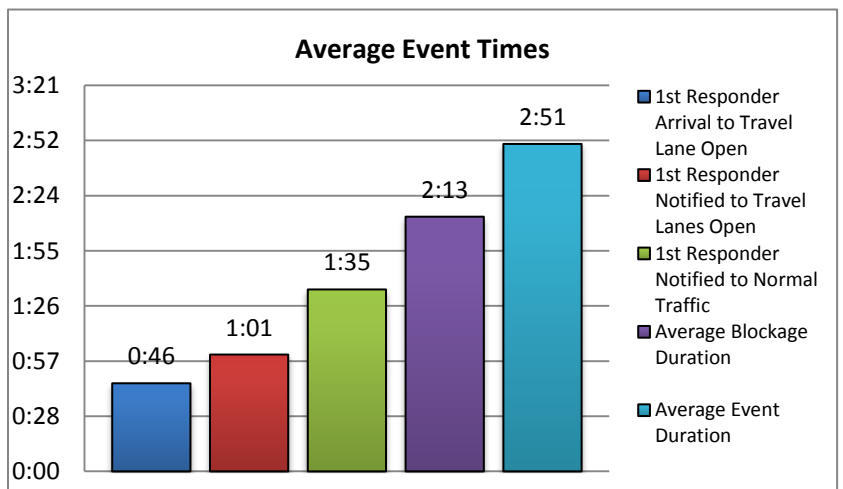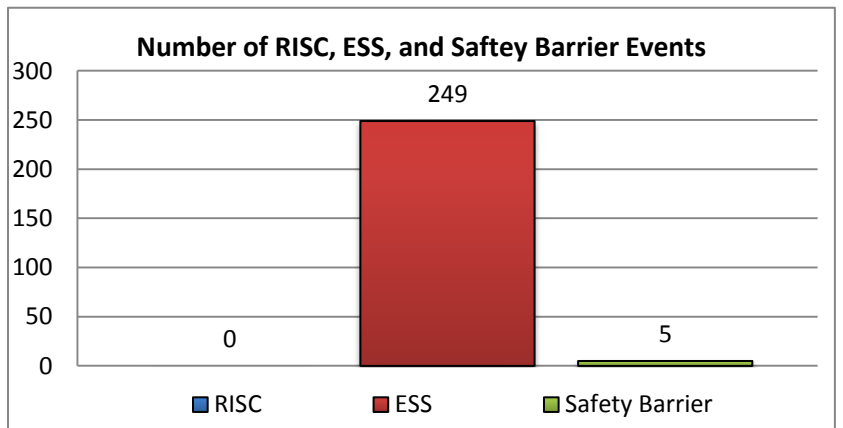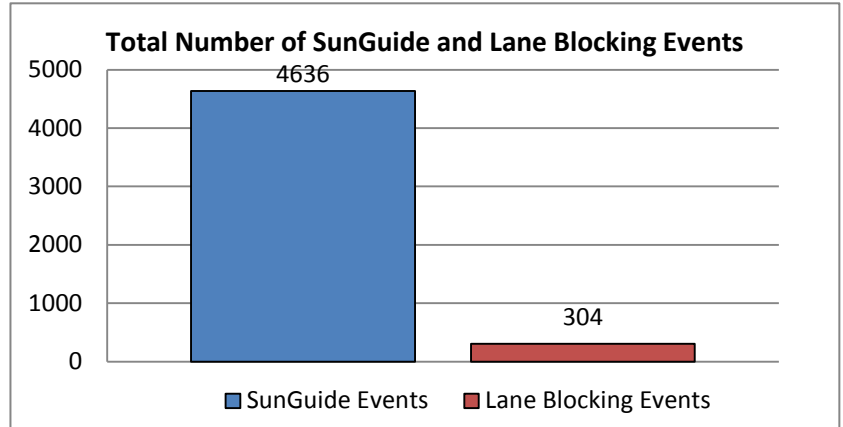
Note: Table 6 includes lane blocking incidents for I-75 and only includes Crash, Debris on Roadway, Disabled Vehicles, Emergency Vehicles, Flooding, Other, Pedestrian, Police Activity, and Vehicle Fire Events.

8. Lane Blocking Incidents - By County and Roadway:

Roadways	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other Dist 1 Counties
I-75	36	58	21	33	25	-
US-41	16	23	9	37	18	-
I-275	-	-	-	-	0	-
Arterials	5	6	1	4	8	3
Total Incidents	57	87	31	74	51	3

Roadways	District 7* TMC	District 6* TMC	District 4* TMC	FL Turnpike* TMC	Total Incidents By Roadway
I-75	0	0	1	-	174
US-41	0	0	-	-	103
I-275	0	-	-	-	0
Arterials	0	0	0	0	27
Total Incidents	0	0	1	0	304

*These are incidents that occurred outside of the District 1 coverage area but requires SWIFT SunGuide assistance.

Lane Blocking Incidents - By County

County	Incidents
Collier	57
Lee	87
Charlotte	31
Sarasota	74
Manatee	51
Other D1 Counties	3
Other TMCs	1

Lane Blocking Incidents - By Roadway

Roadway	Percent
I-75	57%
US-41	34%
Arterials	9%
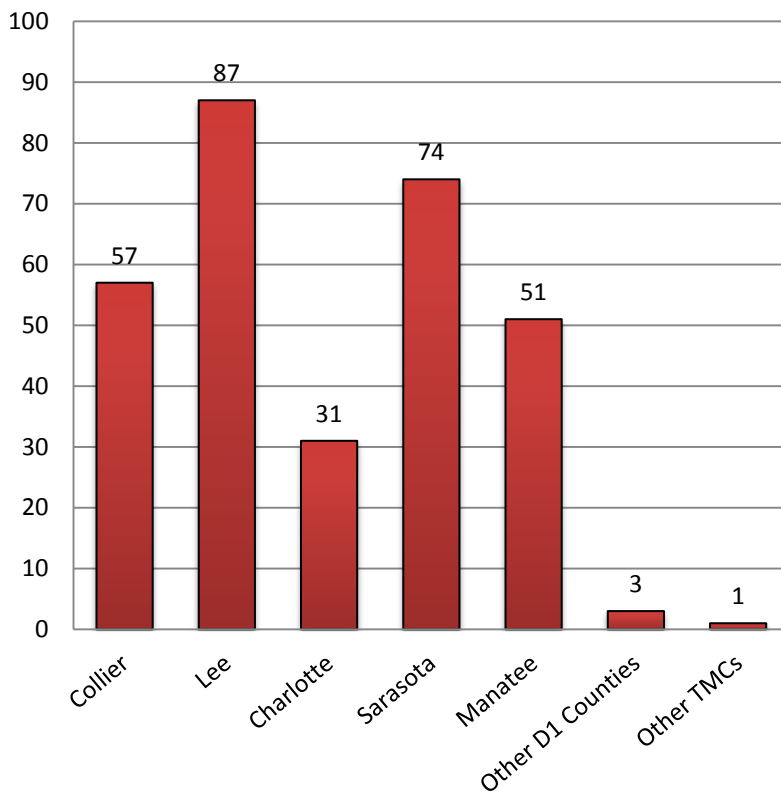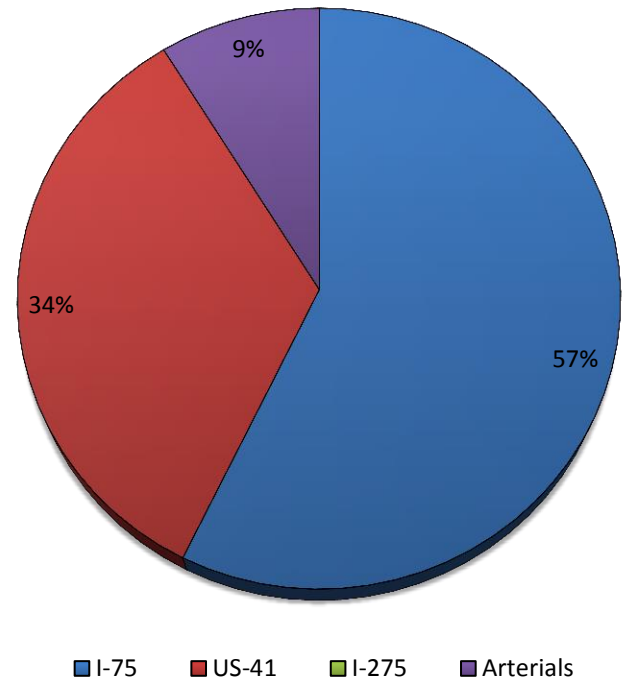
9. LANE BLOCKING INCIDENTS - By Incident Level:

	Collier County			Lee County			Charlotte County			Sarasota County		
	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Evevnts	Lane Duration	Event Duration
Level 1	24	2:33	3:04	34	1:55	2:20	10	1:03	1:37	37	1:30	2:09
Level 2	10	0:57	1:42	16	0:58	2:33	6	1:21	1:46	18	0:59	1:41
Level 3	12	2:01	2:58	9	1:00	1:27	10	2:51	3:57	8	1:07	3:44
Other*	11*	5:51	5:56	28*	6:16	6:21	5*	5:27	5:35	11*	4:31	4:41
Totals	46	2:03	2:44	59	1:31	2:15	26	1:48	2:32	63	1:18	2:13

	Manatee County			Other Dist 1 Counties			Other Distrcit TMCs			Total		
	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Events	Lane Duration	Event Duration	Evevnts	Lane Duration	Event Duration
Level 1	23	0:12	0:41	0	0:00	0:00	0	0:00	0:00	128	1:32	2:03
Level 2	14	1:05	1:33	0	0:00	0:00	0	0:00	0:00	64	1:01	1:52
Level 3	14	1:30	2:33	3	0:40	0:48	1	1:58	2:04	57	1:40	2:46
Other*	0*	0:00	0:00	0*	0:00	0:00	0*	0:00	0:00	55*	5:45	5:51
Totals	51	0:47	1:26	3	0:40	0:48	1	1:58	2:04	249	1:26	2:10

*Incidents classified as "Other" are police activity or scheduled road work, and are not included in the Level 1, 2, & 3 totals.

Lane Blocking Incidents - By Incident Level

Lane Blocking Incidents - Lane and Event Duration
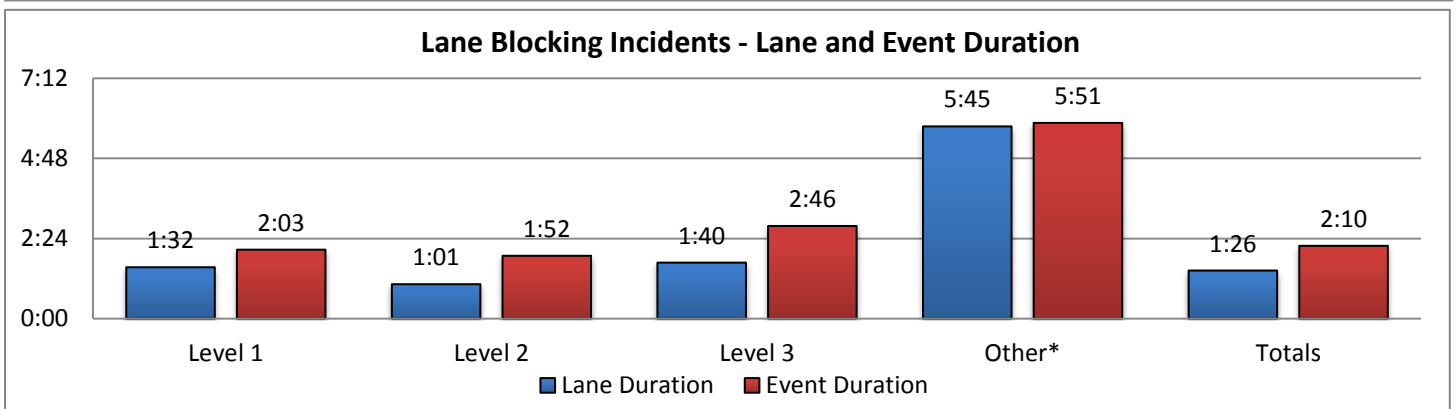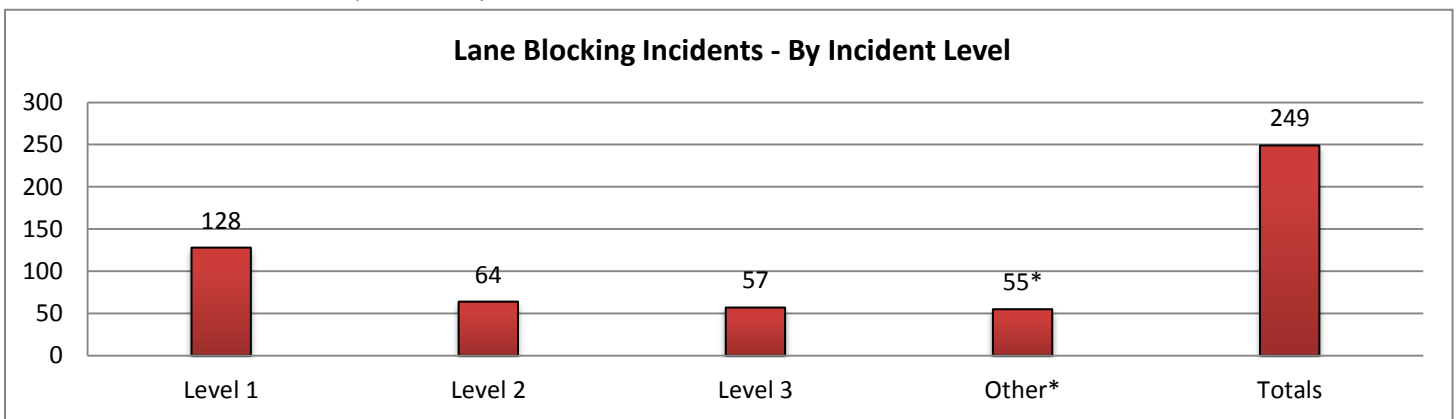
10. SunGuide Events - by Event Type:

Incidents	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other D-1 Counties	Other Dist. TMCs	Total # of Events
Abandoned Vehicle	40	53	6	62	29	0	0	190
Amber Alerts	0	0	0	0	0	0	0	0
Bridge Work	0	0	0	0	0	0	0	0
Brush Fire	6	2	2	0	0	0	0	10
Congestion	18	40	3	74	101	0	0	236
Crash	49	192	33	228	187	10	1	700
Debris	104	153	113	185	91	0	4	650
Disabled Vehicle	657	688	180	427	369	0	1	2322
Emergency Vehicles	4	6	0	2	1	0	1	14
Evacuation	0	0	0	0	0	0	0	0
Flooding	0	0	0	0	0	0	0	0
Interagency Coord.	0	0	0	0	0	0	0	0
LEO Alerts	0	0	0	0	0	0	0	0
Other	26	22	11	23	10	0	0	92
Pedestrian	1	7	1	2	3	0	0	14
Police Activity	82	84	16	26	21	0	0	229
PSA	0	0	0	0	0	0	0	0
Road Work - Emergency	2	0	1	0	0	0	0	3
Road Work - Scheduled	23	39	8	22	2	1	0	95
Silver Alert	0	22	0	0	0	0	0	22
Special Events	0	0	1	0	0	1	0	2
Vehicle Fire	4	3	3	4	3	0	0	17
Visibility	4	6	3	2	3	0	0	18
Weather	6	4	2	5	3	0	0	20
Wildlife	0	0	0	1	1	0	0	2
Total Incidents	1026	1321	383	1063	824	12	7	4636

Note: Incident categories that are listed as zero are not included in the chart below.

SunGuide Events - By Event Type
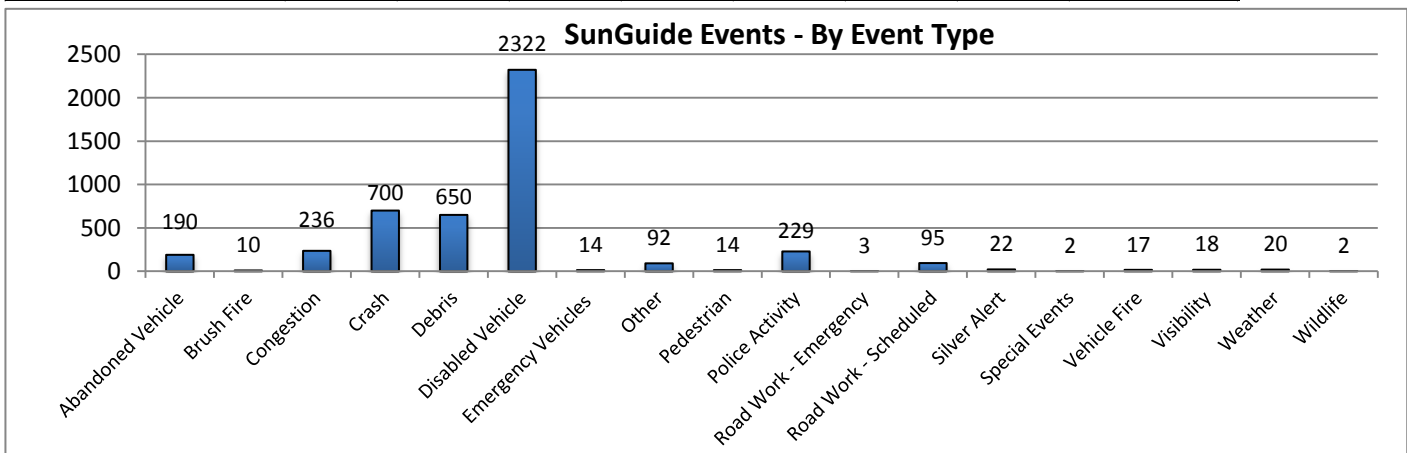
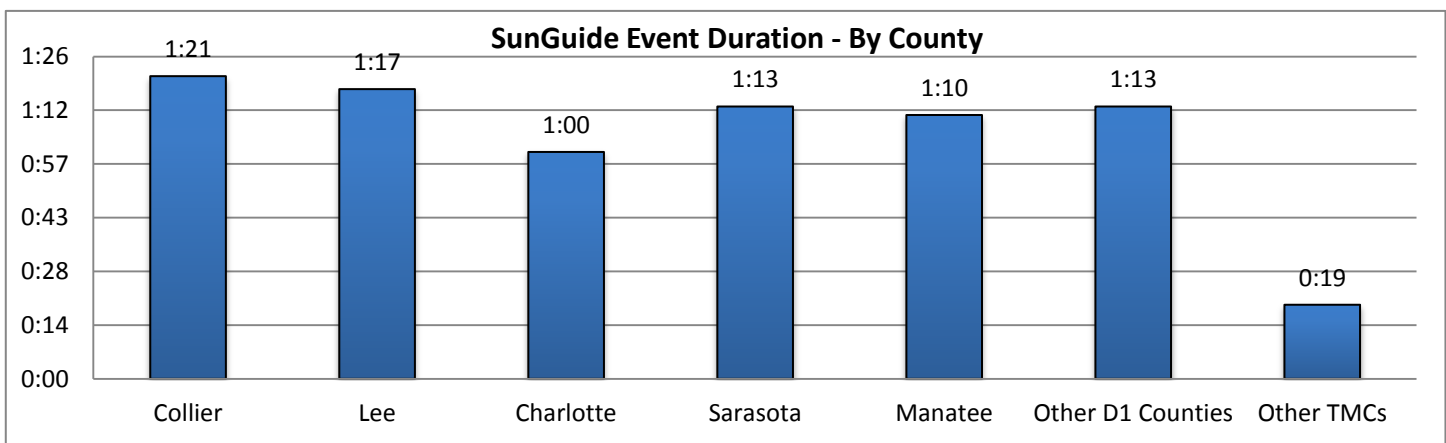| 11. SunGuide Event Duration (Average) - by Event Type:								
Incidents	Collier County	Lee County	Charlotte County	Sarasota County	Manatee County	Other D-1 Counties	Other Dist. TMCs	All Counties
Abandoned Vehicle	8:15	9:20	4:15	9:00	6:33	0:00	0:00	8:24
Amber Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Bridge Work	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Brush Fire	4:23	0:08	1:10	0:00	0:00	0:00	0:00	2:53
Congestion	0:51	0:51	1:15	0:58	1:03	0:00	0:00	0:58
Crash	1:49	1:04	1:36	1:06	1:21	1:12	0:04	1:13
Debris	0:17	0:10	0:08	0:20	0:16	0:00	0:00	0:14
Disabled Vehicle	1:00	0:46	1:06	0:29	0:57	0:00	0:08	0:50
Emergency Vehicles	2:32	0:50	0:00	0:08	1:52	0:00	2:04	1:22
Evacuation	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Flooding	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Interagency Coord.	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
LEO Alerts	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Other	1:00	0:20	0:06	0:21	0:07	0:00	0:00	0:28
Pedestrian	2:38	0:12	0:24	0:51	0:10	0:00	0:00	0:28
Police Activity	0:24	0:29	0:27	0:11	0:39	0:00	0:00	0:25
PSA	0:00	0:00	0:00	0:00	0:00	0:00	0:00	0:00
Road Work - Emergency	4:08	0:00	14:25	0:00	0:00	0:00	0:00	7:33
Road Work - Scheduled	5:29	6:10	5:11	4:51	2:10	0:12	0:00	5:27
Silver Alert	0:00	4:12	0:00	0:00	0:00	0:00	0:00	4:12
Special Events	0:00	0:00	6:59	0:00	0:00	2:20	0:00	4:39
Vehicle Fire	1:27	0:55	0:56	1:29	2:21	0:00	0:00	1:25
Visibility	3:26	3:30	3:33	5:35	4:50	0:00	0:00	3:56
Weather	2:29	3:03	2:53	1:06	1:38	0:00	0:00	2:09
Wildlife	0:00	0:00	0:00	0:56	0:03	0:00	0:00	0:29
Total Incidents	1:21	1:17	1:00	1:13	1:10	1:13	0:19	1:14

SunGuide Event Duration - By County

County	Duration
Collier	1:21
Lee	1:17
Charlotte	1:00
Sarasota	1:13
Manatee	1:10
Other D1 Counties	1:13
Other TMCs	0:19

12. Event DMS Statistics:			
Number of DMS Used for Unplanned Events*:	Number of Incidents Utilizing DMS	Average Number of DMS per Incident	Average DMS Message Duration
2702	343	8	2:22

13. PSA - DMS Activations:
Number of Public Service Announcement DMS Activations
725

* The DMS used for "Unplanned Events" includes crashes, congestion, visibility, silver alerts, etc.

14. Road Work - DMS Statistics:		
Scheduled Road Work	Emergency Road Work	Total # Road Work Patterns
36	0	36
# DMS Used for Road Work	Average # of DMS/Pattern	
123	3	

DMS Statistics

Road Work Events
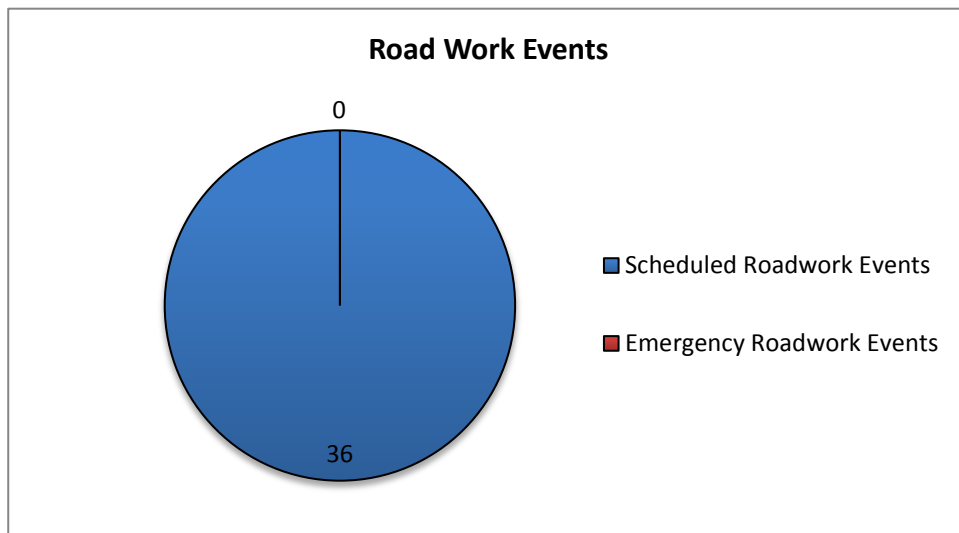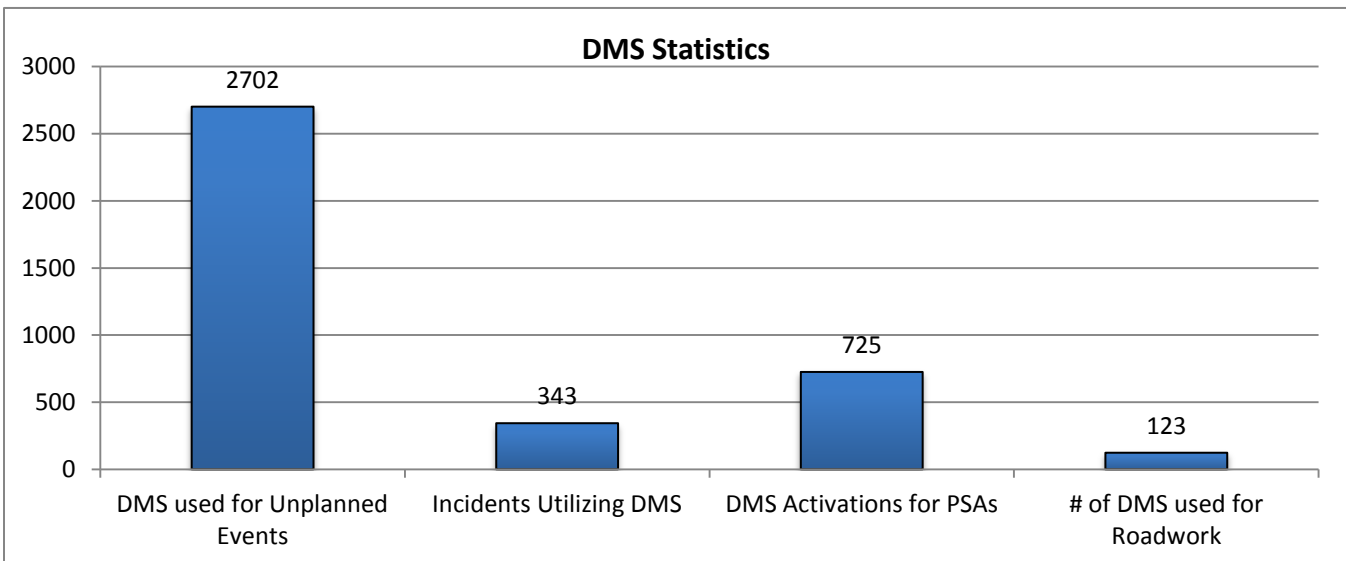
15. Event Location - Summary By Exit Reference:			
I-75 Northbound		**I-75 Southbound**	
Mile <49	3	Mile <49	0
Mile 49-79.9	145	Mile 49-79.9	200
Mile 80-100.9	194	Mile 80-100.9	144
Mile 101-104.9	11	Mile 101-104.9	33
Mile 105-106.9	26	Mile 105-106.9	45
Mile 107-110.9	58	Mile 107-110.9	48
Mile 111-115.9	55	Mile 111-115.9	49
Mile 116-122.9	133	Mile 116-122.9	128
Mile 123-127.9	77	Mile 123-127.9	66
Mile 128-130.9	53	Mile 128-130.9	61
Mile 131-135.9	99	Mile 131-135.9	65
Mile 136 -137.9	47	Mile 136 -137.9	21
Mile 138 -138.9	41	Mile 138 -138.9	18
Mile 139 - 140.9	79	Mile 139 - 140.9	26
Mile 141 - 142.9	46	Mile 141 - 142.9	26
Mile 143 - 157.9	147	Mile 143 - 157.9	130
Mile 158 - 160.9	22	Mile 158 - 160.9	24
Mile 161 - 163.9	25	Mile 161 - 163.9	16
Mile 164 - 166.9	30	Mile 164 - 166.9	33
Mile 167 -169.9	29	Mile 167 -169.9	20
Mile 170 - 178.9	60	Mile 170 - 178.9	50
Mile 179 - 181.9	28	Mile 179 - 181.9	26
Mile 182 - 190.9	50	Mile 182 - 190.9	70
Mile 191 - 192.9	22	Mile 191 - 192.9	30
Mile 193 - 194.9	29	Mile 193 - 194.9	16
Mile 195 -199.9	52	Mile 195 -199.9	41
Mile 200 - 204.9	84	Mile 200 - 204.9	57
Mile 205 - 206.9	54	Mile 205 - 206.9	23
Mile 207 - 209.9	49	Mile 207 - 209.9	37
Mile 210 -212.9	90	Mile 210 -212.9	63
Mile 213 - 216.9	87	Mile 213 - 216.9	92
Mile 217 - 219.9	44	Mile 217 - 219.9	53
Mile 220 - 223.9	92	Mile 220 - 223.9	64
Mile 224 -227.9	62	Mile 224 -227.9	72
Mile 228 - 228.9	12	Mile 228 - 228.9	11
Mile 229 -229.9	3	Mile 229 -229.9	5
Mile 230 - 239.9	3	Mile 230 - 239.9	0
> Mile 240	0	> Mile 240	0
North Total	2141	South Total	1863

US-41 Northbound	
Collier	12
Lee	104
Charlotte	8
Sarasota	144
Manatee	105
North Total	373

US-41 Southbound	
Collier	38
Lee	18
Charlotte	7
Sarasota	16
Manatee	12
South Total	91

Total Events on US-41
464

Total Events on I-75
4004

Note: The charts for these tables appear on the following page.

I-75 Events - By Mile Marker

Legend: I-75 North, I-75 South

US-41 Events - By County

Legend: US-41 North, US-41 South

Events - By Roadway

Roadway	Events
I-75	4004
US-41	464
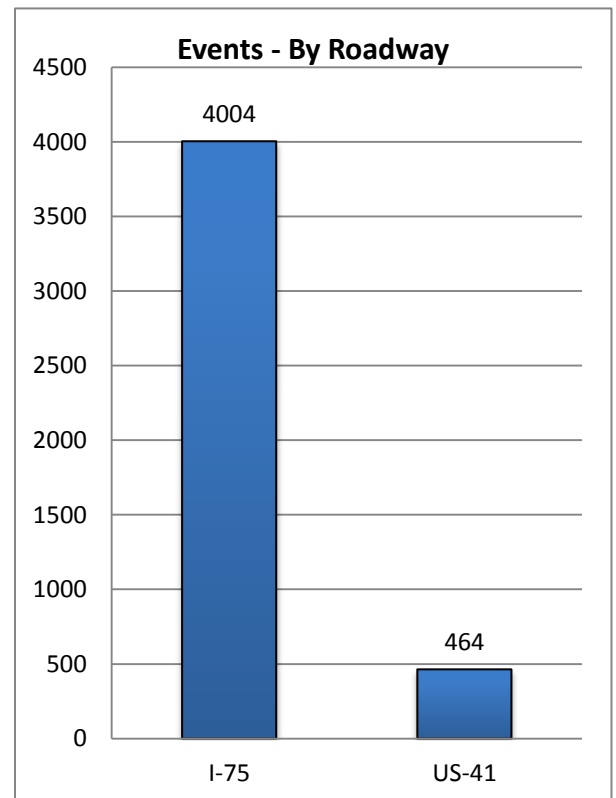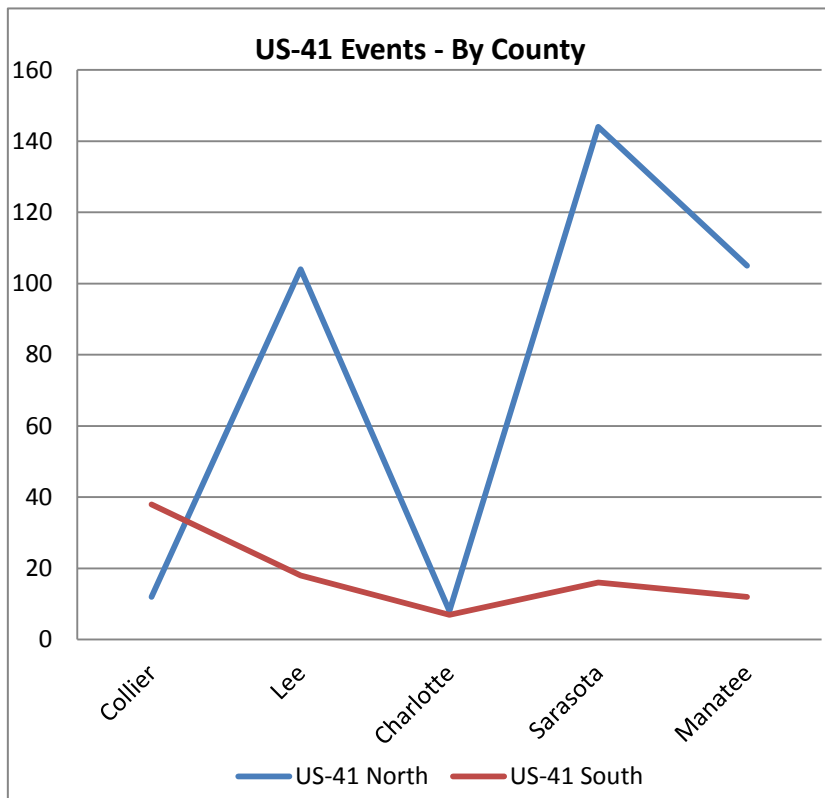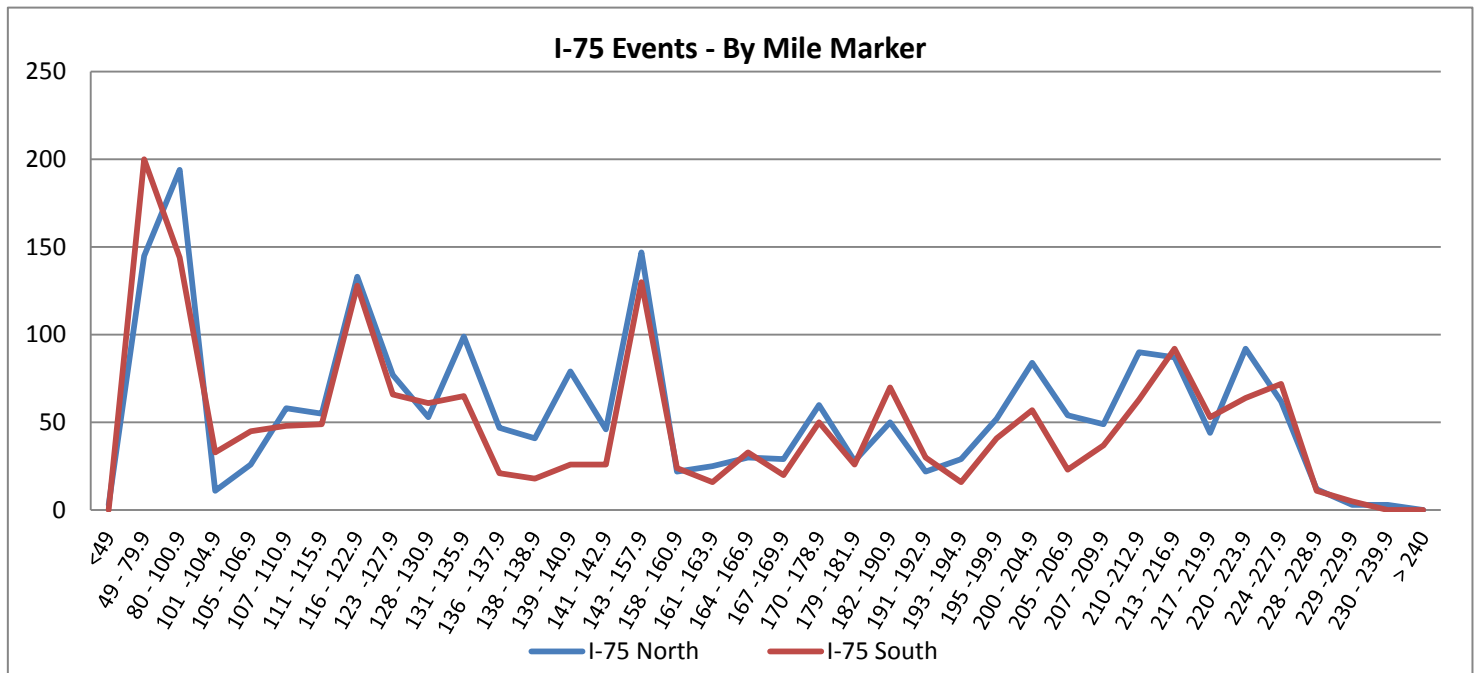
16. Event Detection Source:		
Assest Management (includes Dbi & ICA)	11	0.2%
CCTV - District 1 TMC	1599	34.5%
CCTV - Other	0	0.0%
Construction Agencies	78	1.7%
County and Local Law Enforcement	0	0.0%
Emergency Operations Centers	0	0.0%
Emergency Responders	3	0.1%
FDOT District 1 ITS Managers	0	0.0%
FDOT District 1 (includes PIO)	1	0.0%
FDOT Maintenance	0	0.0%
FHP Dispatch, Website, or Radio	1293	27.9%
FHP Incident Alerts	0	0.0%
Fire Department	0	0.0%
HazMat/DEP	0	0.0%
MCCO	0	0.0%
Media	0	0.0%
Motorists/511 Feedback	1	0.0%
Other	3	0.1%
Other Airport	0	0.0%
Other Field Personnel	0	0.0%
Road Ranger	1496	32.3%
RTMC - ITS Devices (TSS & Safety Barrier)	114	2.5%
RTMC Scanner	0	0.0%
RTMC Staff (On Scene)	0	0.0%
Sherriff's Officer - Charlotte County	1	0.0%
Sheriff's Office - Collier County	2	0.0%
Sheriff's Office - Lee County	0	0.0%
Sheriff's Office - Manatee County	0	0.0%
Sheriff's Office - Sarasota County	0	0.0%
SW Florida Internantion Airport	0	0.0%
TMC - District 4	3	0.1%
TMC - District 5	19	0.4%
TMC - District 7	0	0.0%
TMC - Other	1	0.0%
Tow Truck Companies	0	0.0%
Traffic Engineering	5	0.1%
Waze	6	0.1%
Total Number of Incidents	4636	100.0%

Event Detection Source

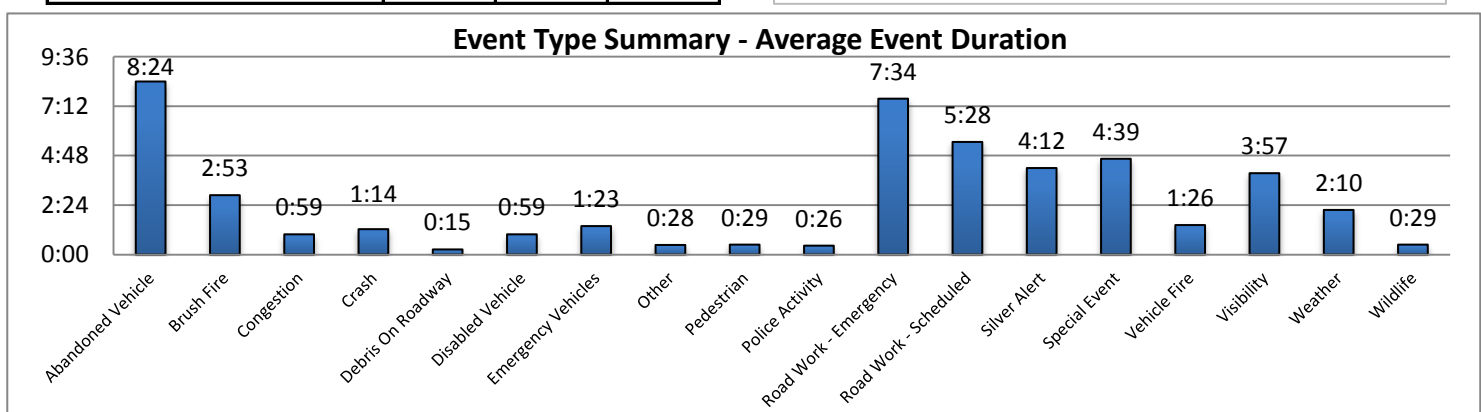| Source	Value
Assest Management	11
CCTV - District 1 TMC	1599
Construction Agencies	78
Emergency Responders	3
FDOT District 1 (includes PIO)	1
FHP Dispatch, Website, or Radio	1293
Motorists/511 Feedback	1
Other	3
Road Ranger	1496
RTMC - ITS Devices	114
Sheriff's Office - Collier County	2
Sherriff's Officer - Charlotte County	1
TMC - District 4	3
TMC - District 5	19
TMC - Other	1
Traffic Engineering	5
Waze	6

Note: Event Detection Source Categories listed as zero are not included in the above chart.

17. Event Type Summary

Event Types	# of Events	Average On Scene Time	Average Event Duration
Abandoned Vehicle	190	0:59	8:24
Amber Alert	0	0:00	0:00
Bridge Work	0	0:00	0:00
Brush Fire	10	2:22	2:53
Congestion	236	0:00	0:59
Crash	700	0:51	1:14
Debris On Roadway	650	0:10	0:15
Disabled Vehicle	2322	0:21	0:59
Emergency Vehicles	14	0:50	1:23
Evacuation	0	0:00	0:00
Flooding	0	0:00	0:00
Interagency Coord.	0	0:00	0:00
LEO Alert	0	0:00	0:00
Other	92	0:06	0:28
Pedestrian	14	0:03	0:29
Police Activity	229	0:20	0:26
PSA	0	0:00	0:00
Road Work - Emergency	3	1:13	7:34
Road Work - Scheduled	95	0:19	5:28
Silver Alert	22	0:00	4:12
Special Event	2	0:00	4:39
Vehicle Fire	17	0:55	1:26
Visibility	18	0:00	3:57
Weather	20	0:00	2:10
Wildlife	2	0:01	0:29
Total Events	4636	0:39	2:12

Event Type Summary - By Event Type

Event Type	Count
Abandoned Vehicle	190
Brush Fire	10
Congestion	236
Crash	700
Debris On Roadway	650
Disabled Vehicle	2322
Emergency Vehicles	14
Other	92
Pedestrian	14
Police Activity	229
Road Work - Emergency	3
Road Work - Scheduled	95
Silver Alert	22
Special Event	2
Vehicle Fire	17
Visibility	18
Weather	20
Wildlife	2
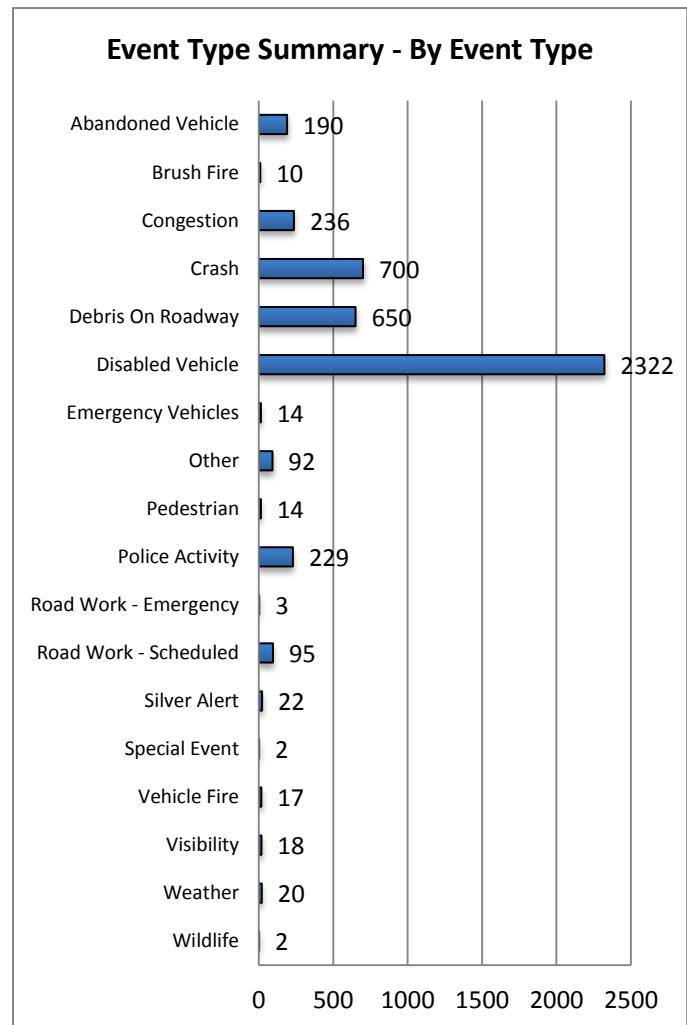
Note: Event Type Categories listed as zero are not included in these charts.

Event Type Summary - Average Event Duration

Event Type	Duration
Abandoned Vehicle	8:24
Brush Fire	2:53
Congestion	0:59
Crash	1:14
Debris On Roadway	0:15
Disabled Vehicle	0:59
Emergency Vehicles	1:23
Other	0:28
Pedestrian	0:29
Police Activity	0:26
Road Work - Emergency	7:34
Road Work - Scheduled	5:28
Silver Alert	4:12
Special Event	4:39
Vehicle Fire	1:26
Visibility	3:57
Weather	2:10
Wildlife	0:29

Road Ranger Information

Weekday Road Rangers			
RR104	MM 49-80	RR111	MM 167-193
RR103	MM 80-105	RR108	MM 191-213
RR105	(Spare Truck)	RR113	MM 210-230
RR106	MM 105-123	*RR112	MM 224-230 &
RR107	MM 116-138		I-275 MM 0-13
RR110	MM 136-158	RR115	(Spare Truck)
RR109	MM 143-170		

*RR112 is primarily dispatched from the District 7 RTMC

County Limits	
Collier County	Mile 50-115
Lee County	Mile 115-149
Charlotte County	Mile 149-172
Sarasota County	Mile 172-213
Manatee County	Mile 213-232

Saturday Road Rangers			
RR104	MM 49-80	RR111	MM 167-193
RR103	MM 80-105	RR113	MM 210-230
RR105	(Spare Truck)	RR112	MM 224-230
RR106	MM 105-123		I-275 MM 0-13
RR109	MM 143-170	*RR113	I-275 MM 0-13

*RR 113 covers I-275 until 11 AM when RR112 arrives for District 7

Sunday Road Rangers			
RR103	MM 49-80	RR111	MM 167-193
RR104	MM 80-105	RR113	MM 210-230
RR105	(Spare Truck)	RR112	MM 224-230
RR106	MM 105-123		I-275 MM 0-13
RR109	MM 143-170	*RR113	I-275 MM 0-13

*RR 113 covers I-275 until 11 AM when RR112 arrives for District 7

| 18. Road Ranger Assists Summary	
Total SunGuide Events	4636
Events with Road Ranger Response	1992
Total RR On-Scene Activites	2615
Average Activities/Assisted Event	1.31
% of Events Assisted	42.97%

Road Ranger Assists - Summary

Total SunGuide Events	4636
Events with Road Ranger Response	1992
Total RR On-Scene Activites	2615
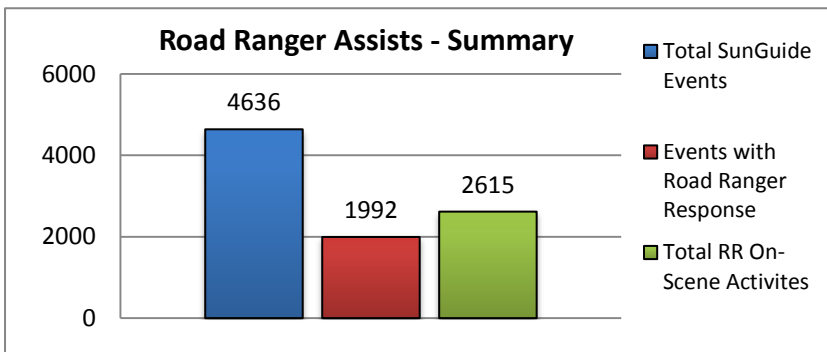
19. Road Ranger Events By County:	
District 1 Counties	Road Ranger Events
Collier	674
Lee	635
Charlotte	285
Sarasota	536
Manatee	394
Other	5
Totals	2529

Road Ranger Events - By County

- Collier 27%
- Lee 25%
- Charlotte 11%
- Sarasota 21%
- Manatee 16%
- Other
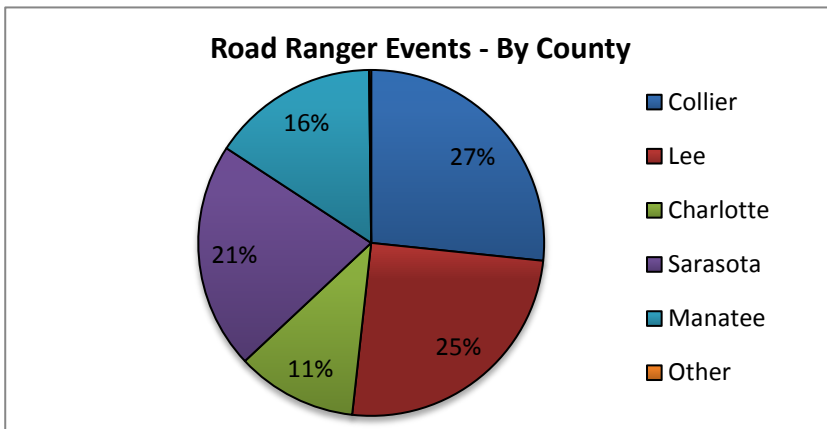
20. Road Ranger Events - By Zone:		
Road Ranger Zones	Road Ranger Events	Assist Activities
RR-103	6	9
RR-104	217	257
RR-105	0	0
RR-106	231	258
RR-107	297	309
RR-108	221	521
RR-109	220	236
RR-110	139	194
RR-111	159	276
RR-112	0	0
RR-113	303	326
RR-115	205	229
RR-116	0	0
RR-117	0	0
RR Supervisor	0	0
Totals	1998	2615

21. Road Ranger Assisted Events - By Notifying Agency:		
Notifying Agency	Number of Events	% of Events
CCTV	400	15.8%
FDOT	0	0.0%
FHP Troop F	614	24.3%
Motorists	1	0.0%
Road Rangers	1496	59.2%
TMC - D1	9	0.4%
TMC - Other	2	0.1%
Other	4	0.2%
Assest Mgmt	3	0.1%
Sheriff's Office	0	0.0%
Waze	2	0.1%
Totals	2529	100.0%

Road Ranger Events - By Zone

Road Ranger Assisted Events - By Notifying Agency
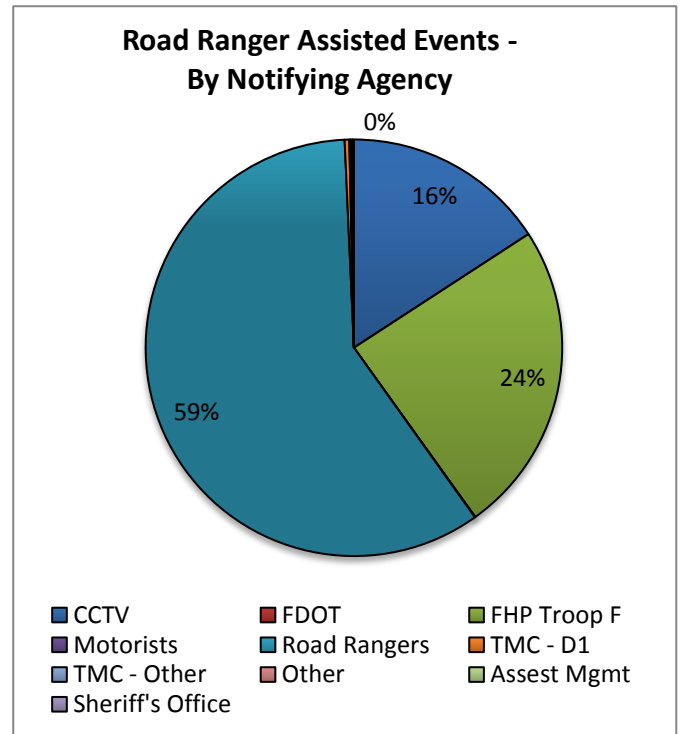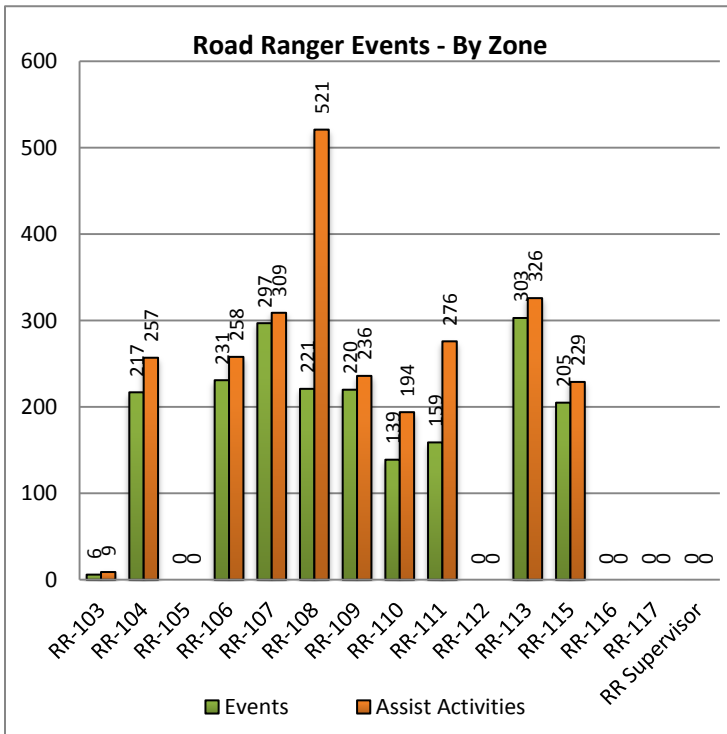
22. Road Ranger Assisted Events - By Time of Day:		
Time of Day	RR Events	RR Assists
12 AM - 1 AM	11	11
1 AM - 2 AM	10	10
2 AM - 3 AM	13	13
3 AM - 4 AM	9	10
4 AM - 5 AM	6	7
5 AM - 6 AM	6	6
6 AM - 7 AM	41	52
7AM - 8 AM	102	138
8 AM - 9 AM	146	206
9 AM - 10 AM	155	206
10 AM - 11 AM	136	194
11 AM - 12 PM	186	255

Time of Day	RR Events	RR Assists
12 PM - 1 PM	169	217
1 PM - 2 PM	173	239
2 PM - 3 PM	164	211
3 PM - 4 PM	200	261
4 PM - 5 PM	170	230
5 PM - 6 PM	154	189
6 PM - 7 PM	53	64
7 PM - 8 PM	32	35
8 PM - 9 PM	19	22
9 PM - 10 PM	12	12
10 PM - 11 PM	12	12
11 PM - 12 AM	13	15
Totals	1992	2615

Road Rangers Events - By Time of Day
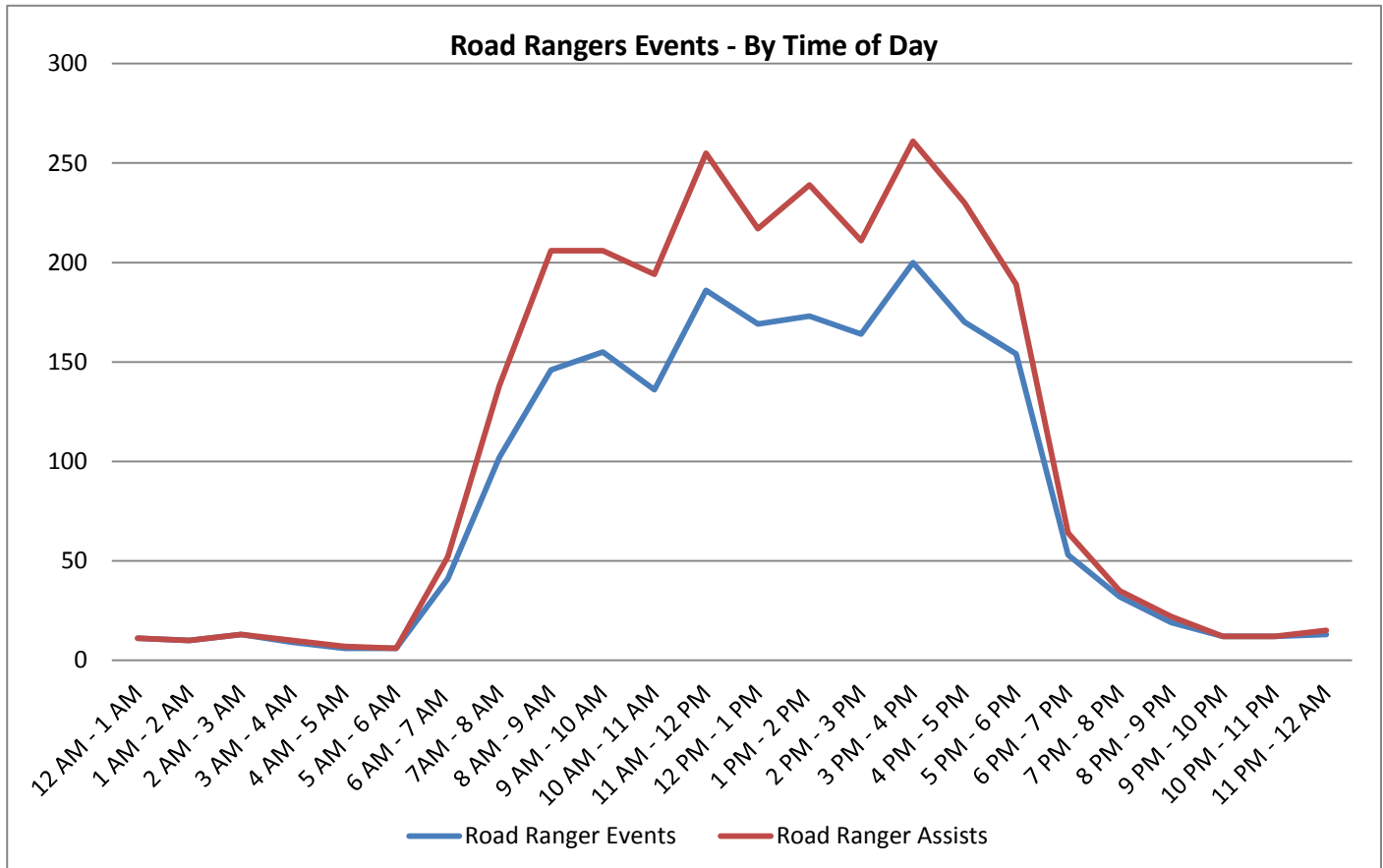
23. Road Ranger Events - By Solution Type:	
Problem Type	# of Assists
Abandoned	136
Absorbant	0
Activity	4
Assist FHP	52
Bleach	0
Cold Patch Asphalt	0
Debris	479
Deploy Cones	1
Diesel	7
Directions	46
Dispatch Not Found	177
Flare	0
Flat Tire	304
Flood Lamp	0
Gas	212
Jump	49
Livestock	0
Lockout	0
Minor Repair	62
Miscellaneous	3
MOT non-specific	499
No Assistance	304
Oil	0
Other	155
Phone	0
Portland Cement	0
Push	16
Radio	0
Tow	23
Translate	0
Transmission Fluid	0
Transport	5
Turbo Flare	0
Unsuccessful Repair	1
Void	14
Water	65
Wildlife	1
Total Assist Activities	2615

Road Ranger Events - By Solution Type

Solution Type	Value
Abandoned	136
Activity	4
Assist FHP	52
Debris	479
Deploy Cones	1
Diesel	7
Directions	46
Dispatch Not Found	177
Flat Tire	304
Gas	212
Jump	49
Minor Repair	62
Miscellaneous	3
MOT non-specific	499
No Assistance	304
Other	155
Push	16
Tow	23
Transport	5
Unsuccessful Repair	1
Void	14
Water	65
Wildlife	1
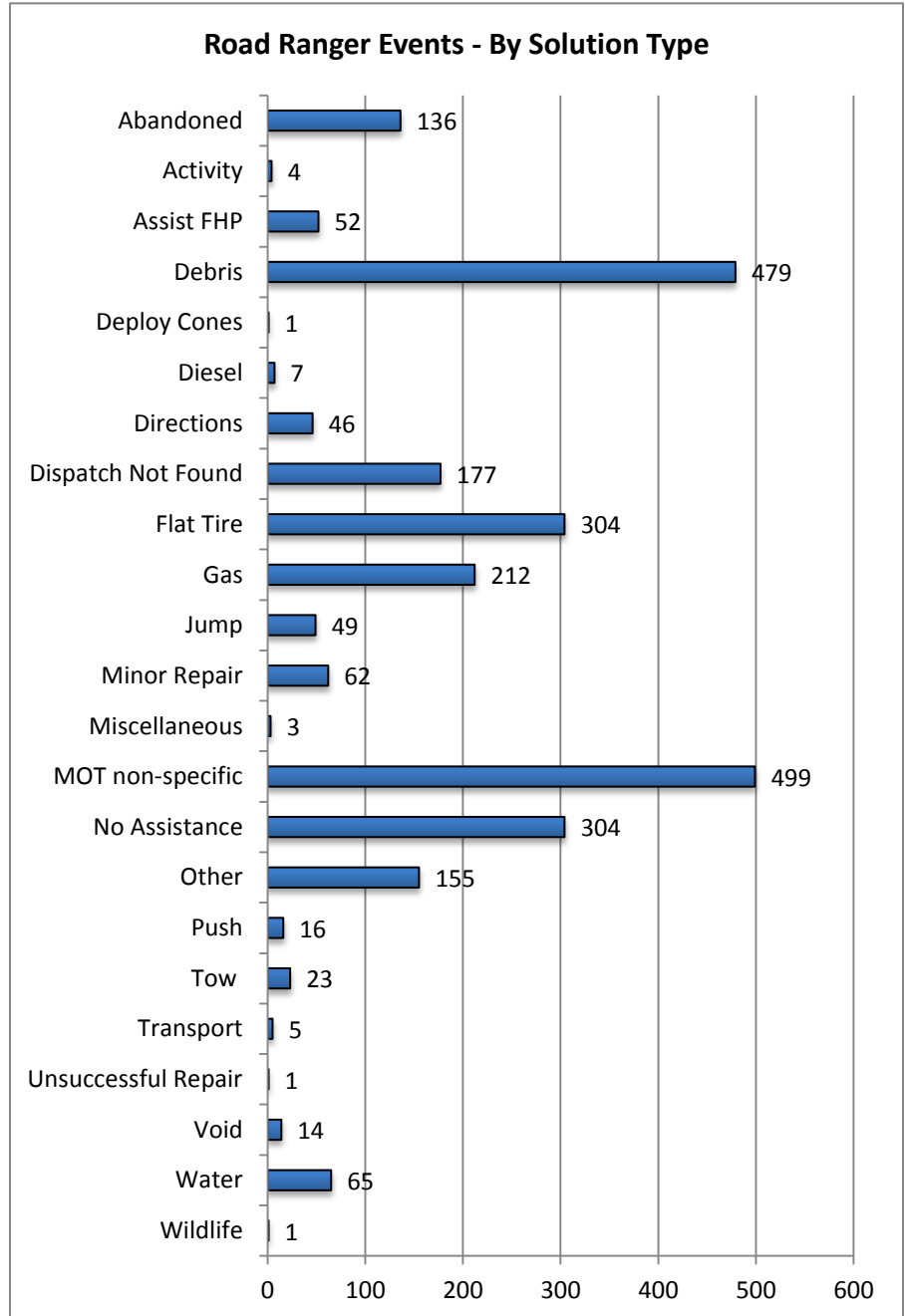
Note: Problem Type categories listed as zero are not included in the above chart.